



How to access women and children's health services

Hywel Dda University Health Board made some changes to hospital based services for women and children last year. Whilst most care remains unchanged, this guide aims to assist you in accessing your care if you live in, or are visiting, Pembrokeshire.

If your child is unwell there are a number of options available:

- if you are unsure what to do call NHS Direct Wales – 0845 46 47 – they can advise you and provide information
- use community services as usual (local pharmacy, GP surgery, community paediatric nurses and outpatient clinics)
- out-of- hours, you can still contact GP service using your usual GP telephone number
- for children with minor injuries, Withybush Hospital Emergency and Urgent Care Centre (EUCC), Haverfordwest, is open 24 hours a day
- if your GP decides your child needs assessment by hospital staff, your child may be referred to the Paediatric Assessment Unit, at Withybush Hospital (open 10am-10pm)
- children who need an inpatient (overnight) stay will be transferred by ambulance to the inpatient service at Glangwili Hospital, Carmarthen
- in an emergency, if your child is very sick, you should dial 999 and ask for an ambulance rather than go directly to Withybush Emergency and Urgent Care Centre

If you are expecting a baby:

- your midwife will explain the choices about where you can give birth (you can contact them via your GP surgery or by calling the Midwife Led Unit on 01437 773305)
- midwife and consultant appointments before and after the birth continue to be available in Pembrokeshire

- if your pregnancy is low risk you can choose to give birth at home or in the Midwife Led Units at Withybush and Glangwili
- if your pregnancy is complex, staff will arrange for you to give birth at the Consultant Led Unit in Glangwili

If your baby is very sick and needs special care:

- your baby will be cared for in the neonatal unit at Glangwili (or specialist centre if this level of care is required)

If you need gynaecology treatment:

- planned care and treatment continues to be provided at Withybush
- patients requiring emergency admission, will be transferred to Glangwili

Hospital contact numbers:

Glangwili Hospital: 01267 235151

Withybush Hospital: 01437 764545

We want to hear from you

If you or a family member has used our services, we are keen to hear about your experiences. Please visit

www.hywelddahb.wales.nhs.uk/myexperience to fill in a survey, pick one up from the main reception at hospital or request one by calling 01554 899 056.

An independent review of the service change will be made and presented to the Welsh Government, in addition to the monitoring and reviews being undertaken by the University Health Board.



Bwrdd Iechyd Prifysgol
Hywel Dda
University Health Board